

Development Sessions for Doctors in Training **(Pan Speciality)**

In Partnership with Interactive Studies Unit (ISU)



Effective Presentation Skills— Friday 22nd February 2019

Presentation is an everyday requirement in medicine as well as a formal skill. This interactive workshop will improve presentation skills in a range of contexts. Participants will discuss the principles of speaking in public and making an effective presentation and have opportunities to practise and receive feedback in a safe environment.

Enhancing Consultation Effectiveness—Tuesday 5th March 2019

All healthcare professionals to be able to communicate effectively. A wide range of communication strategies—and their impact—will be discussed, using the direct experience of participants to put these into the working context. These communication strategies will then be put into practice using simulated consultations.

Wowing the Panel—Developing Effective Interview Skills—Friday 8th March 2019

An opportunity for medical trainees at all levels to develop interview skills. We hope that ‘you get the right job and the right job gets you’, so this training addresses common pitfalls, and success strategies. We will look at key areas of presentation, communication and assertiveness as well as providing an insight into issues that underpin leaving a good impression at medical interviews.

Dealing with Challenging Consultations—Wednesday 13th March 2019

This interactive workshop will help participants to manage the most difficult consultations, with particular emphasis on, eg, managing and discussing bad news and managing complex and demanding agendas. Participants will—through simulation with professional role players—have the opportunity to discuss and experience a patients with different views, values and expectations of their doctor.

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In Partnership with Interactive Studies Unit (ISU), University of Birmingham



Managing Difficult Conversations with Colleagues—Thursday 14th March 2019

Effective interaction with teams is an even greater requirement of successful healthcare delivery post-Francis. This interactive workshop will explore how problems arise, and how to manage solutions. Participants are asked to bring along a scenario (actually experienced or imagined) that requires sensitive handling for the group to discuss. There will be opportunity to practise dealing with the demanding colleagues in simulated scenarios with professional role players.

Developing as a Professional—Monday 18th March 2019

The focus of this course will be the development of a professional persona. This will include an interactive discussion about the attributes that underpin sensitive, ethical and appropriate behaviour. This course moves participants away from the performance of 'observable behaviours' towards a deeper understanding of the professional values that are arguably the bedrock of exemplary consulting. Simulations will provide opportunity to observe and participate in complex and challenging consultations.